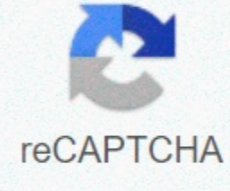




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Download Angie's List Pro App today! •Are you using IE 10 or 11? Get compatible. • Using a smartphone or tablet? Learn more about our Angie's List app. • Not all tablets are compatible with our website at this time. Sometimes downloading a different browser from your app store eliminates sign-in issues. We have the Angie's List app available in the Apple store and on Google Play for some smartphones and tablets; we're working on an app for another device. If you're still having trouble sign in or using the website, you might need to try a different device. We apologize for the inconvenience. Still having trouble accessing our site? Visit the Contact Us page to send us a request or email memberservices@angieslist.com. Please include your full name, address and phone number so we can identify your account. Some tasks and projects are too big to handle on their own. If you're thinking of hiring a professional to help you, Angie's List might be a resource worth trying. I recently created an account on Angie's List and asked for some quotes for the kitchen painting project – just to see how it goes. You can also use Angie's List to connect with professionals in other fields including car services, health care, and more. In this article, I'll take a closer look at what exactly you can do on Angie's List and how these resources can help you find the right professional for the job. What to Know About Angie's List Before You Sign Up Whether you need help with plumbing, roofing, house cleaning, pest control or something else altogether, you will probably find a professional on Angie's List who can do the job In addition to looking for professionals and asking for quotes, you can also read verified reviews, browse for offers available in your area, and more. Before visiting the website or downloading the app, you'll save time if you read these four things about Angie's List: In each section below, you'll find details about the services offered by Angie's List, what tools you can access for free and how to get started. Angie's List is a website and app (iOS and Android) owned by ANGI Homeservices that allows members to research, recruit, rate and review local service providers. You'll find businesses and professionals specializing in over 700 categories including home improvement, car services and health care. In addition to hiring professionals, Angie's List offers online resources including free expert advice on the Solution Center site. You can also watch videos to learn more about home improvement and DIY projects. Price Guide is another tool available on the website and in the app. You can use it to see the average cost for a specific type of project. To use most of the features on Angie's List, including reading reviews and asking for quotes, you'll need to create an account, but it's free! 2. How Much Does Angie's List Cost? There are three membership options to choose from. The first time you create an account, you'll join a free Green membership plan by default. With this status, you can view national ratings and reviews, access service pros and receive digital magazines. Silver membership costs \$29.99 per year and Gold membership costs \$99.99 per year. Each option gives members additional access to amenities such as print magazines, fair price guarantees, care support, emergency services lines, and more. Annual Green Free Silver Membership Plan \$29.99 Gold \$99.99 See this page in the FAQ section to learn more about membership options, privileges and pricing. However, a free membership is enough to gain access to ratings, reviews, and business information. Usually, that's all you need to make informed decisions about who to hire! Although many company resources are free, the professionals you want to hire won't. Prices for general contract work and other services vary by type, location and job details. You can use the Pricing Guide to get an overview of what to expect, but the best way to get an accurate estimate is to request an offer from the nearest company. 3. How Does Angie's List Work? Angie's List works by connecting its members with local companies while providing access to verified reviews and ratings. You can use the service to compare nearby businesses, find discounts, read about other customer experiences, request quotes, and share your reviews. If you want to hire help for a project or service, Angie's List can be a great resource for finding recommended contractors, freelancers, and businesses in your area. Getting Started To get started, Angie's List online or download the mobile app for iOS or Android. Although you will not be asked to create an account as soon as you visit the website or download the app, I recommend removing it. Creating an account is easy and free, plus you need to register before you can see the business information from in your area. To create an account, click More in the app or click the three dots in the upper-right corner of the website home page to join. Finding a Professional There are three main ways to find a professional using Angie's List. Find a specific professional. If you want to read trusted information or reviews for a specific company in your area, you can enter their name in the search bar and see if it's in Angie's List. Search by category or project. If you collect quotes or search for recommended companies, you can search based on your location and the type of service you need. You can type in categories, or you can browse popular categories. Once you've selected a category, you'll be asked for some specific information about your project. Then you'll see a list of recommended businesses in your area. You can also find the nearest general contractor by entering your ZIP. Browse deals in your area. If you're on the website, you can scroll down on the homepage or click Store Deals to find coupons and offers in your area. If you're using the app, click More, and then Browse Offers.. From there, you can scroll through featured offers or narrow down results based on popular categories and project types. Note that Angie's List does make money from company ads including coupons, discounts, and other promotions. But to advertise, all companies must maintain an overall rating of A or B on the site. When I visited Angie's List, I searched by category/project. I type in the service I am looking for and choose the most appropriate suggestion: Painting - Interior. From there, I answered a few questions about the project before seeing the recommended service providers in your area. Keep in mind that to view business information or read any reviews, you'll need to create a free account and sign in. Collect Information and Request Quotes Once you find the company you want to learn more about, you can click on their name to see contact information, read customer reviews, and more. Each business has an overall value (A through F) based on customer feedback. For service professionals, it is based on price, quality, responsiveness, punctuality and professionalism. For medical providers, the value is based on availability, office environment, punctuality, staff friendliness, bedside manner, communication, effectiveness of care and billing/administration. You may notice that some businesses are certified Angie's List. These companies pay to advertise their services and discounts to members and will appear higher on your search results. They have also met the following standards: Maintaining an overall member rating of A or B Fixed in a good stand with Angie's List Passing a biennial criminal background check (relevant owner or manager) Proving that they have the right license to do the job listed Maintain the company's verified profile page Additionally, businesses can be able to Super Service Award badge. These companies don't always pay Angie's List for advertising, but they meet the following high standards: Maintaining an A rating Remains in a good business position with Angie's List Passing criminal background checks (relevant owners or managers) Proving that they have the right license to do the job listed Have at least three reviews showing that the service is done When it comes to customer feedback , Angie's List is proud to offer reviews you can trust. The company said it takes several precautions to ensure that reviews are not biased including no anonymous comments and verification of feedback. Once you've found some companies with good reviews and A or B ratings, start asking for quotes. You can click Request a Quote on your company profile page to start the process. You can also click View Phone Number in the About company section to call and request an offer directly. I decided to collect some quotes through Angie's List to see what the process would be like. For my first quote, I went with one of the most recommended companies in the area. I gave you some more details about the project before asking for a quote. I did have to check-box that authorize Angie's List, its affiliates and their professional network of services to provide marketing calls or texts about my projects and other home service offerings. After I requested the first quote, I was quickly able to tag other recommended businesses that I was interested in receiving quotes from. Then, my information is sent to them all simultaneously. What's Next? If you request an offer through Angie's List, you'll probably start hearing back from professionals in a day. There are several ways that service providers can contact you. You may receive a direct phone call from the company, a message via Angie's List or an online invitation informing you that they are interested in bidding for your project. Depending on your account settings and preferences, you'll receive a text message, email, or other notification when someone tries to contact you through Angie's List. Since I was looking for a kitchen painter, most professionals said they needed to send someone to the project site to give an estimate. If this is not the case for you, be sure to be as detailed as possible about your project to get an accurate quote. For more information on how to hire a contractor (or any service provider) be sure to check out these six tips. 4. How to Cancel Angie's List If you have a free account and subscribe to a Green membership plan, you don't have to worry cancel anything through Angie's List. If you have a Silver or Gold membership, you can cancel anytime online or over the phone. To cancel your membership online, log in to your Angie's List account, visit the Manage My Account page and click Cancel Auto-Renew. You can also call Angie's List at (888) 828-5478. 828-5478. that you must submit your cancellation request no later than 17:00.m. Eastern time on weekdays before your renewal date to avoid fees. For more information about how to cancel your account, visit the company's FAQ page. If you have booked a professional and need to cancel the project, communicate directly with the business/contractor you have hire. Disputes are only handled through Angie's List for Gold members. Overall Final Thoughts, I think Angie's List is a great resource for anyone looking for a local service provider of any kind. It's easy to compare credible local businesses and all the necessary tools are free to use. After creating an account and asking for some quotes through Angie's List herself, here are the biggest pros and cons I found.. Pros: Price. No need to pay for expensive memberships. Reliability. You can find credible businesses in your area, read verified reviews and write your own. Comfort. The mobile app has all the main features and is very easy to use. Additional resources. You can watch videos, read expert tips, and use the Price Guide to plan ahead. Cons: Email spam. You can expect to get emails about related services from Angie's List and its affiliates. Quotations come in different forms. If you request a quote through Angie's List, you may hear from the company in several different ways (messages, texts, emails, calls, etc.) Uses. Websites can be intimidating/difficult to navigate for new members. If you're looking for a contractor or service provider for hire, here's my advice: Use Angie's List to find professionals in your area, read reviews and collect business information. Once you've decided on some of the companies you're interested in, contact them directly. That way, you can discuss your project or work and ask for your own offer. It also allows you to keep all your information in one place as you move on to the next step of the hiring process. Have you ever hired a professional you found on Angie's List? Tell me about your experience in the comments below! Other Clark.com Content for Homeowners: Homeowners:

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